

# Novabyte Solutions Inc. — Terms & Conditions for thesiteaudit.com

Effective date: August 07, 2025

## 1. Overview

These Terms & Conditions (“Terms”) govern your access to and use of the website and audit service located at thesiteaudit.com (the “Site” and the “Service”), which is owned and operated by Novabyte Solutions Inc. (“Novabyte”, “we”, “us”, or “our”). By purchasing or using the Service you accept these Terms.

## 2. Eligibility and Acceptable Use

- You must be at least 18 years old and able to form a binding contract.
- You agree not to (a) interfere with the Site or Service; (b) introduce malware; (c) scrape or reproduce our intellectual property without permission; or (d) violate any applicable law.

## 3. Service Description

For a one-time fee of USD 24.99 you may submit a public URL and an email address. Within minutes, an automated PDF audit report (“Report”) will be generated by our proprietary software and delivered via a secure link to the email provided.

## 4. Third-Party APIs & AI To create each Report we send the page URL and limited metadata to:

- OpenAI LLC (AI text generation & summarisation)
- SEMrush (SEO metrics)
- Google PageSpeed Insights (performance metrics)

Those providers may process the data pursuant to their own privacy terms.

## 5. Results Not Guaranteed

Reports provide informational scores and suggestions based on automated analysis. They are **\*\*not\*\*** guarantees of future search rankings, traffic, conversions, or revenue. Use the insights at your own risk; professional judgment remains essential.

## 6. Intellectual Property

All software, algorithms, text, graphics, and other content on the Site or in Reports are owned by Novabyte or its licensors. Except for the limited right to download and internally use your purchased Report, no rights or licences are granted.

## 7. Payment & Taxes

Payments are processed by Stripe. Prices are listed in U.S. dollars and exclusive of any applicable taxes, which you are responsible for paying.

## 8. Refund Policy (7-Day Satisfaction Window) Our full refund terms are set out in **\*\*Annex A\*\*** to these Terms and are incorporated herein by reference.

## 9. Privacy

Our Privacy Policy explains how we collect, use, and share personal data. By using the Site you acknowledge our privacy practices.

## 10. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, NOVABYTE AND ITS OFFICERS, DIRECTORS, EMPLOYEES, AND AGENTS SHALL NOT BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES, OR FOR LOST PROFITS, DATA, OR BUSINESS. OUR TOTAL LIABILITY FOR ANY CLAIM RELATING TO THE SERVICE SHALL NOT EXCEED THE AMOUNT YOU PAID FOR THE REPORT THAT GAVE RISE TO THE CLAIM (USD 24.99

OR LESS).

#### 11. Indemnification

You agree to indemnify and hold harmless Novabyte and its personnel from any claims, damages, or expenses arising out of your misuse of the Site or breach of these Terms.

#### 12. Changes

We may modify these Terms at any time. The “Effective date” above indicates the latest revision. Continued use after changes constitutes acceptance.

#### 13. Governing Law & Venue

These Terms and any dispute arising out of them are governed by the laws of the Province of Nova Scotia, Canada, without regard to conflict-of-law rules. The courts located in the Province of Nova Scotia, Canada have exclusive jurisdiction.

#### 14. Contact

Questions? Email [hello@novabyte.solutions](mailto:hello@novabyte.solutions) or write to 3320 Highway 1, Port Maitland, NS B5A 5T3, Canada.

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Annex A — 7-Day Refund Policy<sup>1</sup>. Scope – Applies to purchases of the digital audit Report sold on [thesiteaudit.com](https://thesiteaudit.com).

2. Satisfaction Window – You may request a refund within seven (7) calendar days of purchase. After Day 7 all sales are final.

#### 3. Eligible Reasons

- **\*\*Non-Delivery\*\*** – No download link within 1 hour \*and\* no working link within 24 h of your written notice.
- **\*\*Technical Failure\*\*** – PDF cannot open or is blank/corrupted and we cannot regenerate within 24 h.
- **\*\*Material Data Error\*\*** – Report references a domain other than the one you entered or metrics are clearly mismatched due to system error.
- **\*\*Duplicate Charge\*\*** – You were charged more than once for the same audit.

Not Eligible: dissatisfaction with content, hypothetical features, or SEO changes after the audit.

4. How to Request – Email [support@thesiteaudit.com](mailto:support@thesiteaudit.com) with Order ID, audited domain, and issue description. We reply within one business day.

5. Resolution – Approved refunds are processed via Stripe to the original payment method within 3-5 business days.

6. Chargebacks – Opening a payment-processor dispute before contacting us may forfeit manual assistance.

7. Changes – We may update this policy periodically; the version posted at purchase applies.